

Date: 17/10/2023

**To**  
**The BSE Limited,**  
**Phiroze Jeejeebhoy Towers,**  
**Dalal Street, Mumbai-400001**

Dear Sir / Madam,

**Sub.: Intimation On Online Dispute Resolution (ODR) Mechanism**

**Ref.: BSE SCRIP CODE: 513629 -Tulsyan NEC Limited**

Pursuant to Regulation 30 of SEBI (LODR), Regulations, 2015 and in accordance with SEBI Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated 31st July 2023 read with SEBI Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/ 2023/135 dated 04th August 2023, we hereby enclose a copy of communication sent to our shareholders on enhancing investor awareness on Online Dispute Resolution Mechanism.

The aforesaid communication, SEBI circulars and link to the SMART ODR Portal has been displayed on our website at [www.tulsyanec.in/investors](http://www.tulsyanec.in/investors)

You are requested to take the above information on record.

Thanking you,

Yours faithfully,  
For **Tulsyan NEC Limited**



**Parvati Soni**  
**Company Secretary & Compliance Officer**

Encl: As above

**TULSYAN NEC LTD**

**Registered Office :** Apex Plaza, 1st Floor, No.3, Nungambakkam High Road, Chennai - 600 034. Tamil Nadu  
Ph : +91 44 6199 1060 / 6199 1045, Fax : +91 44 6199 1066 | Email : [info@tulsyanec.in](mailto:info@tulsyanec.in) | [www.tulsyanec.in](http://www.tulsyanec.in)  
GSTIN 33AABCT3720E1ZW | CIN L28920TN1947PLC007437





**TULSYAN NEC LIMITED**  
**CIN: L28920TN1947PLC007437**

**Registered Office**

**Apex Plaza, I Floor, New No. 77, Old No. 3, Nungambakkam High Road,  
Chennai - 600 034 Tel.: 044-6199 1060, Fax : 044-6199 1066  
E-mail: [investor@tulsyannec.in](mailto:investor@tulsyannec.in) Website: [www.tulsyannec.in](http://www.tulsyannec.in)**

**Name of the company: Tulsyannec Limited**  
**Folio No:/DPID/CLID: 00000090**

**date: 17.10.2023**

**Name of the shareholder: GOPAL KRISHNA SUREKA**

**Address; C/O BIRLA VXL LIMITED**  
**K-7 DIGJAM STAFF COLONY**  
**AERODROME ROAD**  
**JAMNAGAR**  
**361006**

Dear Shareholder,

**Sub : Online Resolution of Disputes in the Indian Securities Market**

**We hope this communicate finds you and your family in good health.**

**This has reference to the shares held by you in the above referred company, under the folio number / DP Id Client Id mentioned above.**

**We bring to your notice SEBI circulars on Online Resolution of Disputes - Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023, and SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/135 dated August 04, 2023. These circulars are hosted in the website of our Company and the weblink is [www.tulsyannec.in/investors](http://www.tulsyannec.in/investors)**

**As per the circular the new matrix to raise a compliant / dispute under the investor grievance redressal mechanism (including through the ODR web portal) is, as below:**

**1. Raise the grievance with the listed entity / its Registrar and Transfer Agent:**

**At the first, all complaints / disputes against the issuer company (i.e., listed entity issuing securities) are required to be directly taken up with the listed entity / its Registrar and Transfer Agent ("RTA").**

**2. SEBI SCORES:**

**Disputes remaining unresolved at 1<sup>st</sup> step may then be raised through SEBI Complaints Redress System ("SCORES") which can be accessed at <https://www.scores.gov.in/>. FAQs on the process to be followed for**

registration / lodging complaints / disputes, is available at <https://www.scores.gov.in/scores/Docs/FAQ-SCORES.pdf>.

**3. ODR Platform:**

**An investor can initiate online dispute resolution through the ODR portal, within the applicable timeframe under law, after the option to resolve complaint / dispute with the listed entity through the routes available at 1 and 2 above are exhausted.**

**It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint / dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.**

**SMART ODR Portal (Securities Market Approach for Resolution Through ODR Portal) is now live. This platform is designed to enhance investor grievance redressal by enabling investors to access Online Dispute Resolution Institutions for the resolution of their complaints.**

**The weblink of the SMART ODR portal is <https://smartodr.in/> and the link of the ODR portal is also displayed on the home page of the website of our company**

[www.tulsyanec.in/investors](http://www.tulsyanec.in/investors)

**Thanking you,**

**Yours truly,  
ForTulsyan NEC Limited**

**Sd/-**

**Parvati Soni  
Company Secretary & Compliance Officer**